



Solidarity Association Emmaus Satu Mare

Study Case

1. General Information

Solidarity Association Emmaus Satu Mare was established in 2010 to support young people leaving the child protection system. The association is part of the continuity of the educational work started by the Freres association in the placement centers in Satu Mare county since 1991. Emmaus Satu Mare is a member of the international Emmaus movement.



The beneficiaries of the association are young people in difficulty, especially young people from the child protection system and homeless young people, aged between 18 and 24 (having the possibility to benefit from association support until the age of 29, depending on their needs).



Since its establishment, the association has supported approximately 100 young people by providing social services and employing them in a protected form. The association benefits from 2 accreditations: the social service license for the "Emmaus" Residential Center and an accreditation certificate as a social insertion enterprise.

The economic activity carried out by the Emmaus Association involves the collection, reconditioning, sale and delivery of second-hand objects: furniture, crockery, toys, etc. through two outlets in Satu Mare.

The association also offers online recruitment services through the commercial company Emmaus Integrare SRL, recognized as an Authorized Protected Unit (the association being its sole shareholder). The profitable activity of this SRL is not aimed at insertion, but at the generation of income to be invested in the association's shares.





2. The insertion model/program and the professionals who support it

The predominant insertion pattern it envisages the creation of permanent jobs that are sustainable alternatives for disadvantaged workers in the open labor market.

The insertion process within the Emmaus Association is part of a more complete integration program, with 2 components:

1) Social integration by providing social services such as: accommodation in a residential center and support for acquiring independent living skills, socio-educational counseling, psychological counseling, facilitating access to general education, facilitating access to medical assistance, free legal assistance (including defense rights on the role of courts), post monitoring – assistance.

The social insertion program has the role of helping young people to become as autonomous as possible, being offered support services, such as: medical, psychological and legal accompaniment, support groups with different topics of discussion, personal project preparation and individual monthly discussions and quarterly assessments.

For the social and educational integration of the beneficiaries, the Emmaus Association works with 5 experts: a social worker, a social technician, a youth worker and two collaborating psychologists whose work involves:

- the daily presence (from Monday to Friday) of specialized staff in the residential center;
- organizing weekly support group meetings;
- weekly psychological counseling (on request);
- organizing monthly educational discussions;
- creating a half-yearly balance sheet;
- other recreational, cultural, sports activities, etc.

) professional integration by providing services such as

- employment at the association's stores (sale of second-hand items, furniture, crockery, etc.);
- learning the basic norms of the professional world (punctuality, teamwork, hygiene and equipment at work, language and behavior at work, managing emotions, managing the telephone, following the rules, following the job description, etc.);
- after learning the basic professional norms, professionalization according to the skills and wishes of each one (seller, driver, helper cook, etc.)
- support for professional qualification (courses and driving school)
- internships in other companies, to allow young people to discover other jobs.





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Pentru **integrarea profesională** a beneficiarilor, Asociația Emmaus lucrează cu 6 experți: doi manageri de magazin, un șef de depozit, o bucătăreasă, doi voluntari, a căror activitate implică:

- organizarea de ședințe săptămânale cu toți beneficiarii, în fiecare luni dimineața, pentru stabilirea programului și discutarea problemelor, soluțiilor sau noutăților apărutei;
- evaluarea săptămânală a fiecărui beneficiar, în fiecare vineri după-amiază, și atribuirea unei prime în funcție de eforturile depuse;
- formare la locul de muncă.

În prezent, Asociația nu are în organigramă poziția de **consilier de inserție**.

3. Beneficiari și serviciile suport pentru aceștia

Beneficiarii organizației sunt tineri care nu dețin o locuință sau o chirie; cei mai mulți dintre ei nu au lucrat nicăieri, jumătate dintre ei au un certificat de handicap, cei mai mulți vin și cu probleme de sănătate datorita condițiilor precare anterioare, iar o mică parte dintre ei au probleme de natură juridică. În mare parte, cei mai mulți dintre aceștia au beneficiat în trecut de o măsură de protecție din partea statului.

În principal beneficiarii sunt fie referiți către Emmaus de managerii de caz din sistemul de protecție atunci când se apropie de împlinirea vârstei de 18 ani, fie apelează direct la asociație dacă sunt majori și se află într-o situație de risc (nu au adăpost, etc.).

Pe lângă acompaniamentul social oferit, tinerii sunt ajutați pe partea de școlarizare, obținerea permisului de conducere, cumpărarea sau închirierea de apartamente, și consiliere pe o perioadă lungă de timp.

Toți beneficiari lucrează în cele doua magazine de obiecte second hand ale asociației, unde prestează diferite munci: triere/sortare (de vesela, jucării, haine, obiecte de decor etc.), asamblare (piese de mobilier), manipulare și transport marfa, vânzare, expunerea mărfii. În magazine, curățenie și gătit. Tinerii lucrează prin rotație la fiecare activitate, chiar dacă unii sunt mai specializați într-o activitate anume.

